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CEO / INVESTIGATOR



A Practical Guide to Interviewing



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- Police Officer – Merseyside Police
- Certified Cryptocurrency Forensic Investigator
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Learning Objectives

Basic Understanding of some interview techniques

P.E.A.C.E Framework

Preparing for an interview

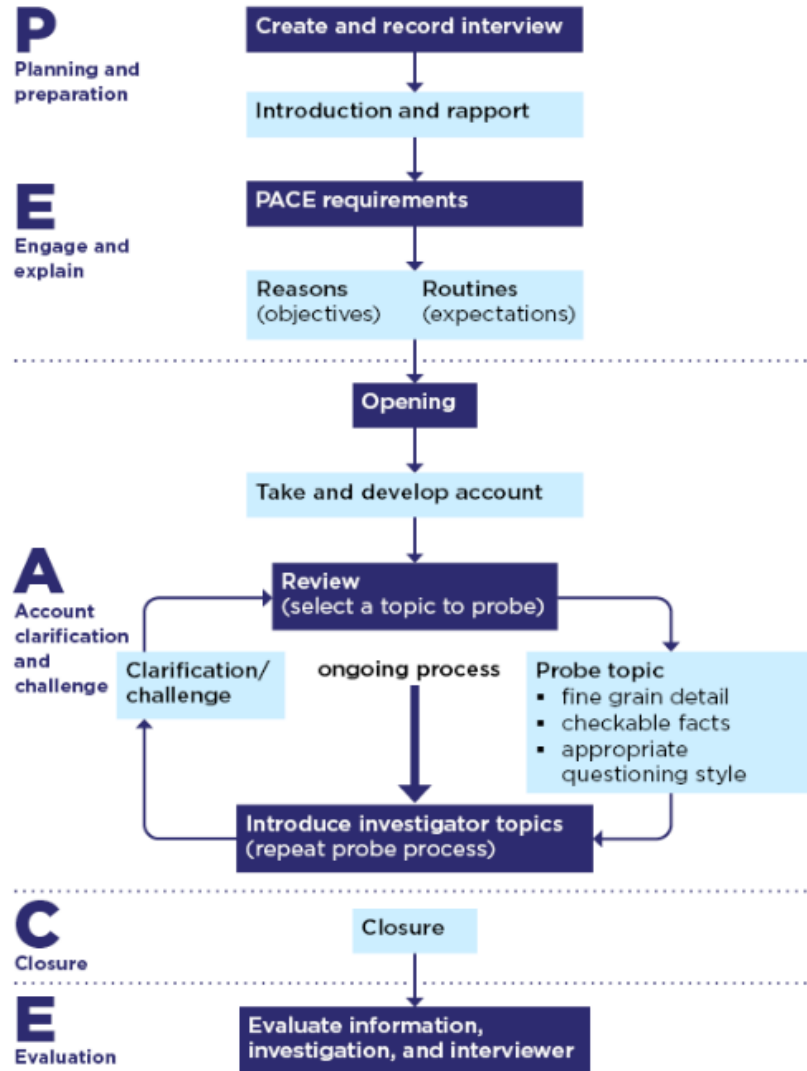
Types of questions that can be useful and harmful to an investigation

Challenging False Information

Common Techniques

- Reid Technique
- Wicklander-Zulawski Technique
- STAR Method
- Kinesic Method
- PEACE Method





Structure

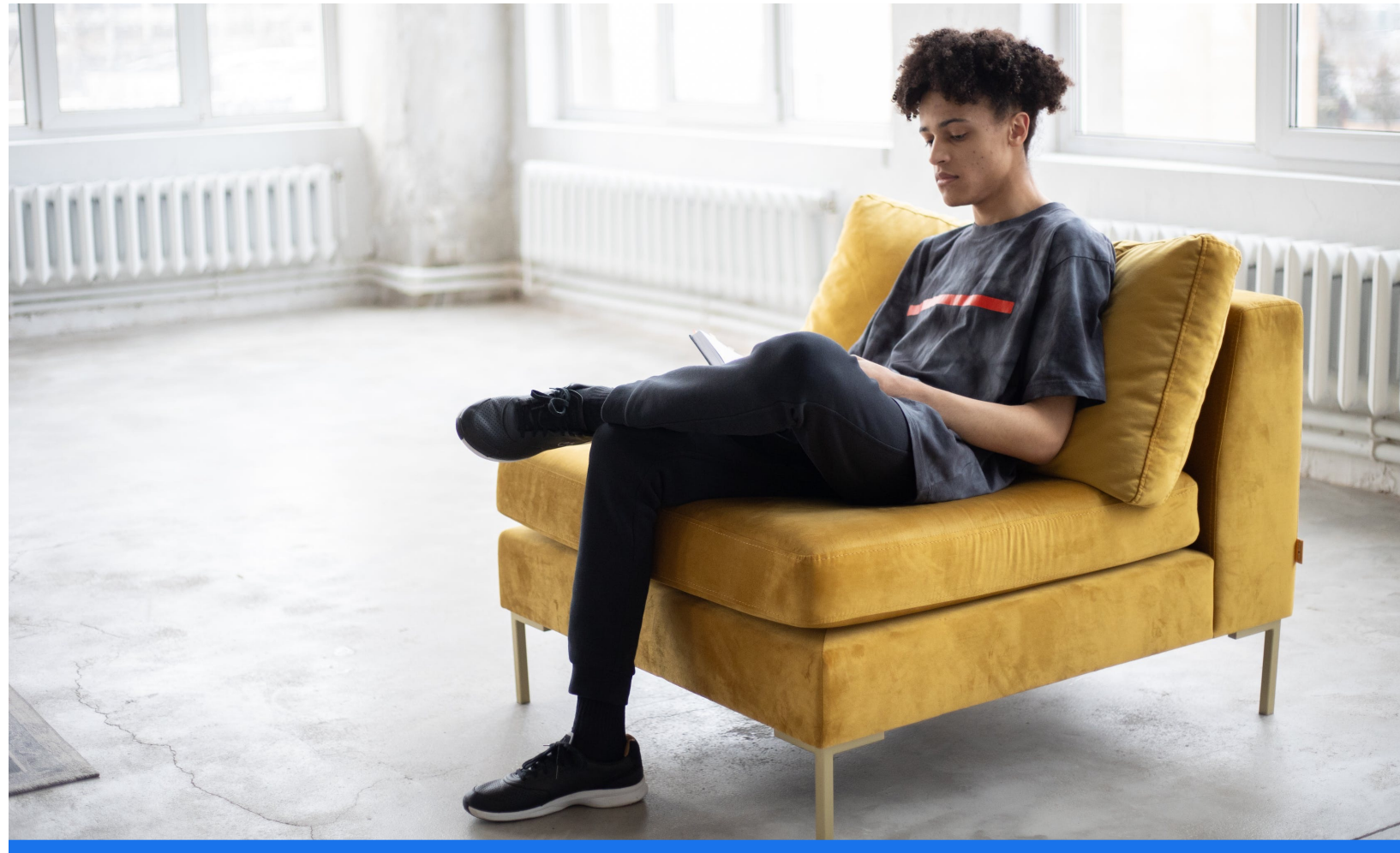
Investigative interviewing. College of Policing. (n.d.). Retrieved February 20, 2023, from <https://www.college.police.uk/app/investigation/investigative-interviewing/investigative-interviewing#peace-model>

Plan and Prepare

- Plan your objective ahead of time
- Review your facts and important questions
- Aide Memoire
- Stationary
- Recording Device
- Location
- Timing
- Rapport



Creating the
right
atmosphere



How to Present Yourself





What about this
person?

Or this person?



Real world

What if you have to go to them and have no control over the environment?

What if you get stuck in traffic on your way and you are late?

What other real world shenanigans could derail your finely crafted plan?





Engage and Explain

- Objectives
- Expectations

Account and Clarification

- Take an uninterrupted account of events
- Review the account
- Pick a topic important to your investigation
- Develop the topic through probing and clarification
- Repeat on the next topic



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The background of the slide features a dark, textured surface with numerous question marks of varying sizes and shades of gray and blue. A single, solid blue horizontal line is positioned above the title text.

The Right Questions to Ask

- Open Ended
- Specific Open / Probing
- Closed
- Leading

Cautions when developing an account

- Don't topic hop
- Don't speculate
- Don't use opinion
- Don't interrupt



How do I challenge something in the account?

- Timing your challenge appropriately
- Try a clarification seeking approach
- Ask for an explanation of the discrepancy
- Challenge, don't criticize





Closure

- Summarize
- Confirm the account and your understanding
- What happens next?

Evaluation

- Evaluate the information you obtained
- How does this fit into your investigation?
- How did you do as an investigator?





THANK YOU



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